

John K. Eareckson & Company (JKE) Terms & Conditions

1. Unforeseen cost will be brought to the attention of customer, by phone call, email or text. Customer will need to approve any additional work.
2. Customer is responsible for moving all furniture, appliances and/or breakables unless otherwise noted on the contract.
 - a. Moving of furniture/appliances is at an additional cost.
 - i. Beds will be placed back in proper location but not made.
 - ii. Electronics will be placed back in proper location but not reconnected.
3. JKE will cover doorways with plastic that lead into adjacent rooms.
 - a. If customer wants other areas to be covered they must notify JKE prior to starting.
 - b. Dusting of furniture is not included.
4. JKE has no control over suppliers and delivery time frames, but will try to narrow the delivery window when possible.
5. When installing shoe molding, transitions, steps and risers JKE and/or the supplier has no control over the variation of color in material installed.
6. JKE cannot guarantee that dark spots will come out when sanding and refinishing.
7. JKE is not responsible for any damage caused to walls, baseboards or furniture as a result of normal installation and refinishing.
8. JKE is not responsible for phone lines, cable lines, gas lines, and plumbing lines during installing or refinishing.
9. JKE is not responsible for moving plumbing or electrical fixtures.
10. JKE will not cut doors.
11. At time of installation and sanding/finishing the customer must have permanent heat/air conditioning installed and functioning. Failure to do so will void any material warranties.
12. Drying time is usually 10--12 hours depending on weather. The house should be at 75 degrees for ideal drying time.
13. JKE is not responsible for pets.
14. There is a return trip charge of \$200.00 in the event of a lock out or material shortage, when provided by customer.
15. There is a return check fee is \$50.00.
16. All materials remain the property of JKE until full payment is made.
17. The customer agrees that any balance not paid is subject to 2% interest per month, 24% interest annually.
18. In the event of default of payment for any reason, the customer agrees to pay all collection and attorney fees plus court cost. A mechanics lien will be placed on the job property if litigation is initiated to enforce collection.
19. The customer is not to hire any employee for additional work without prior consent from JKE.
- 20. Any claims must be made with-in 48 hours of job completion.**
- 21. Any complaints must go through arbitration and/or mediation.**

Customer Signature

Date